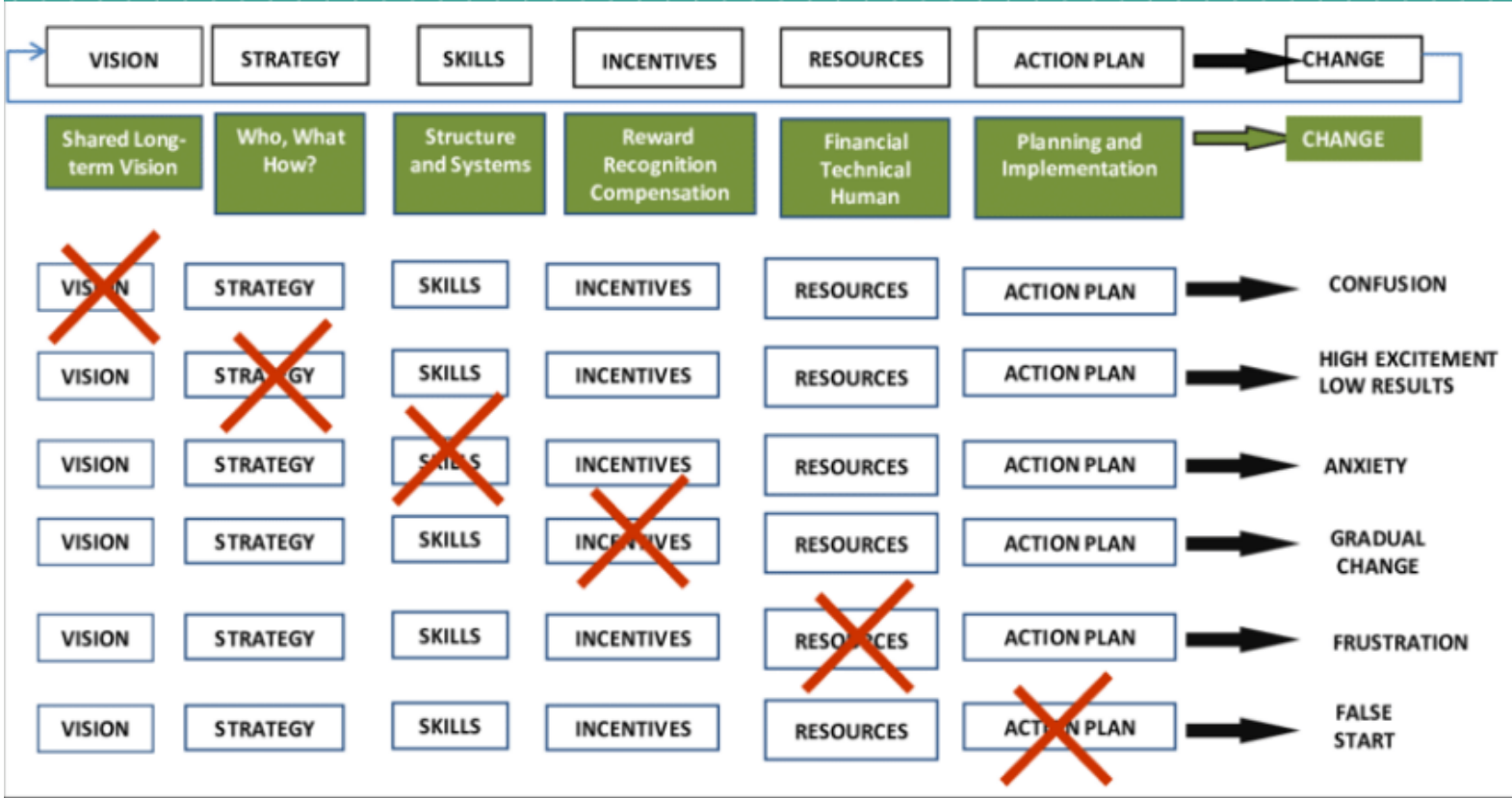


# THE-DELORES-AMBROSE-MODEL-OF MANAGING COMPLEX CHANGE



Source: Ambrose (1987)